



WEAVERS ALMSHOUSE CHARITIES 2026 RESIDENTS' PERCEPTION SURVEY

Residents' views and experience of life at Weavers' House

Just under half the residents completed the 2026 survey. The results show exceptionally strong overall satisfaction, universal willingness to recommend Weavers' House, and a clear sense that community and feeling at home are central to residents' experience.

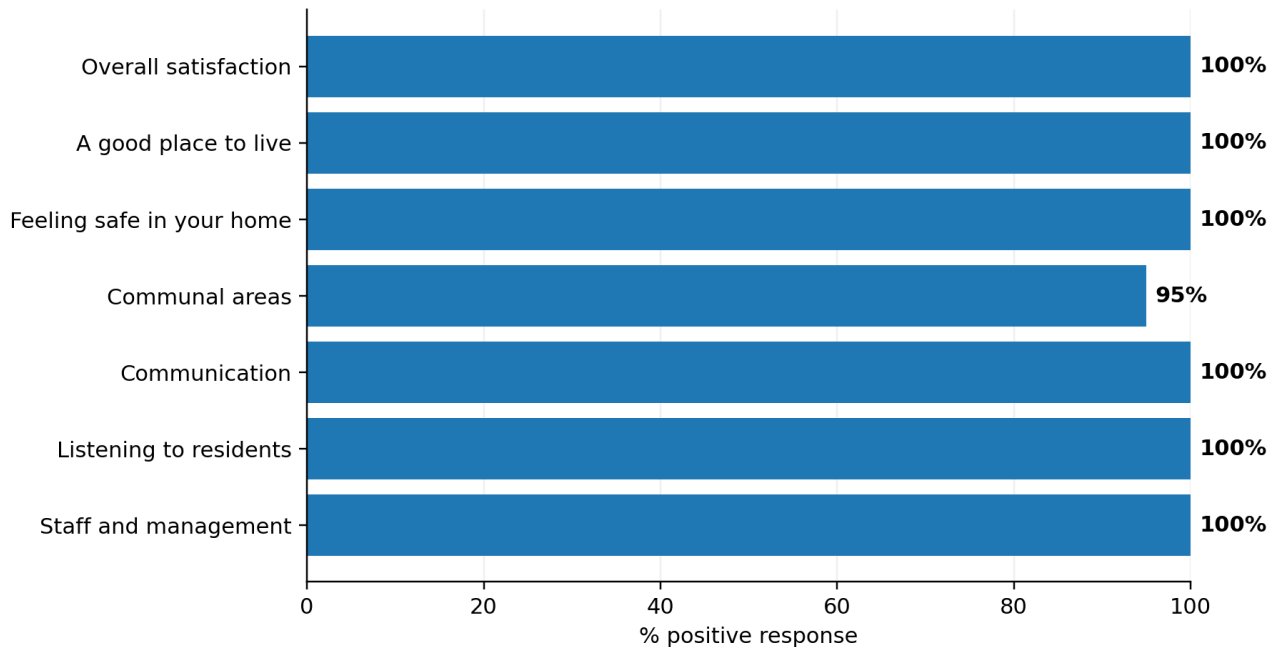
2026 survey at a glance

The 2026 Residents' Perception Survey presents a very positive picture of life at Weavers' House. Every respondent was either satisfied or very satisfied with the overall service, and all respondents said they would recommend Weavers' House as a place to live. Responses were also wholly positive on whether Weavers' House is a good place to live, communication, listening, and the Company treats residents.

100%	100%	100%	95%
would recommend Weavers' House	positive overall satisfaction	agree it is a good place to live	positive on communal areas

Residents' priorities also underline the importance of community and a positive home environment. A safe home and a friendly community were each selected by 86% of respondents, while 52% selected a quiet and peaceful environment.

Positive responses across core measures



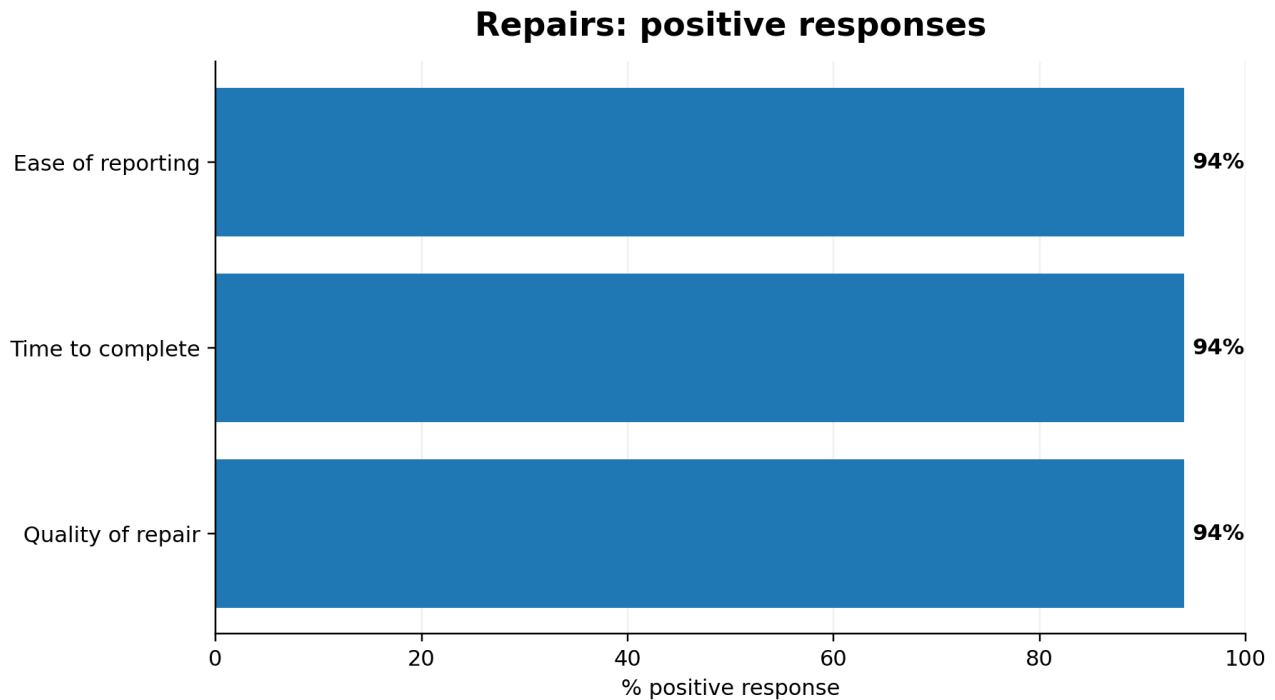
Core service and home measures

Measure	Very positive	Positive	Neutral	Answered
Overall satisfaction	95%	5%	0%	21
A good place to live	90%	10%	0%	21
Feeling safe in your home	90%	10%	0%	20
Communal areas	80%	15%	5%	20
Communication	52%	48%	0%	21
Listening to residents	48%	52%	0%	21
Staff and management	67%	33%	0%	21

Key point: no respondent selected a negative answer on any of these core measures.

Repairs

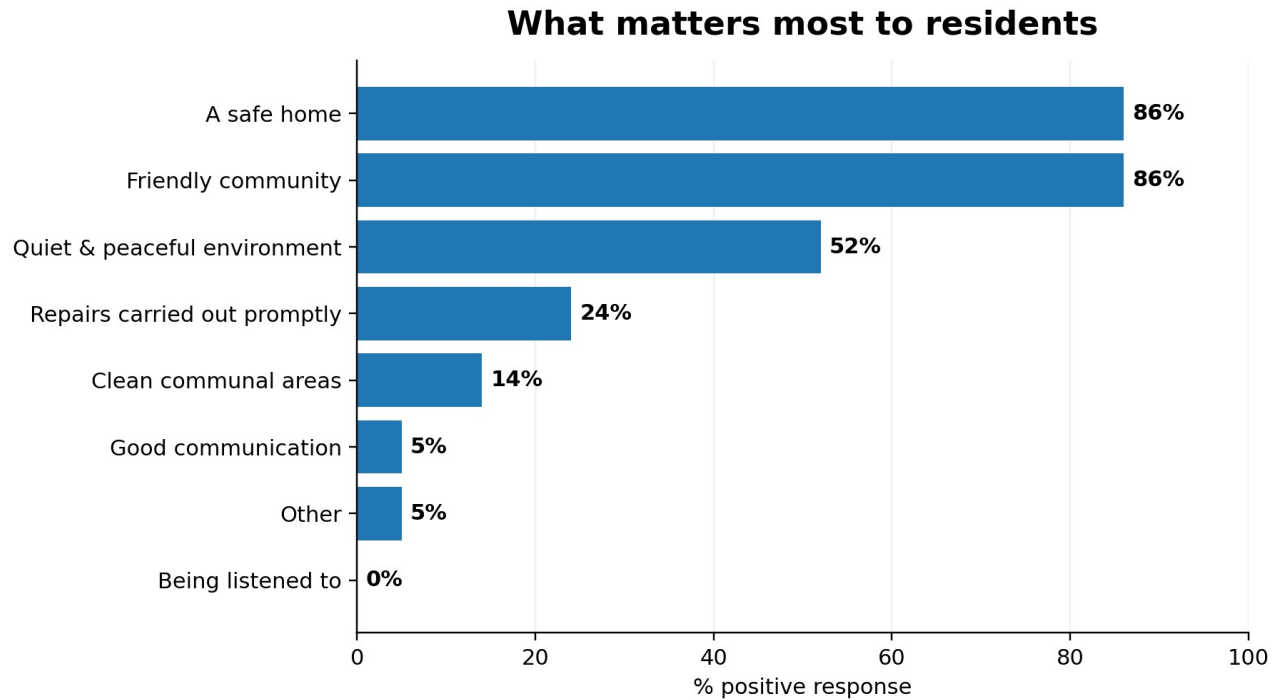
Fourteen respondents said the Company had carried out a repair to their home in the last 12 months. Across ease of reporting, time taken and quality of completed work, 94% of those answering the detailed questions were satisfied or very satisfied. No respondent selected dissatisfied or very dissatisfied.



94% positive across all three repair measures

What matters most to residents

Residents could select up to three priorities. The responses show particularly strongly the value placed on a safe home, a friendly community and a quiet and peaceful environment.



Residents' comments

Residents' written comments reinforce the survey results, particularly around community, social activities, happiness and feeling at home. The comments below have been lightly edited only for punctuation and readability.

"I always enjoy the summer outing, the Christmas [event] and getting together with Julie and some of the residents for film, quiz, or a general get-together for a chat."

"It is a lovely place to live."

"For my short time and my experience living here - the love shared by all has been very overwhelming. I wouldn't want to live anywhere else."

"Very happy."

"Very happy - lovely community to live in."

"Wonderful place to live. Feel safe."

"Weavers House is a great place to live."

Conclusion

The 2026 Residents' Perception Survey shows a high level of satisfaction with Weavers' House. The results are particularly strong for overall satisfaction, the quality of Weavers' House as a place to live, staff and management, communication and listening. Repairs are also rated positively by the great majority of residents who answered those questions.

The survey gives a clear picture of what residents value about their home and community. The written comments bring those results to life, with residents describing Weavers' House as a lovely, wonderful and happy place to live and highlighting the importance of shared activities and companionship.

We would like to thank everyone who took the time to complete the 2026 survey and share their views.